

Dear Members,

Swims for Next week W/c 26th October (Half Term) will be following the Holiday timetable (Attached) we are currently in the process of updating the booking system inventory for next week and swims will be made available from 3.30pm today for Monday 26th October. Subsequent day's swims will be released from 9am each day this week. The current timetable will come back into force from W/c 2nd November and run up until 20th December.

Following the Announcement that Elmbridge is to move into a Tier 2 Lockdown we must now impose some more rules and restrictions to keep the pool COVID-secure.

- Only one Household is permitted to make a booking. Mixing of Households will not be permitted unless social bubbling is in effect
- Facemasks must be worn at ALL TIMES unless or until entering the water, or exempt by all persons over the age of 11.
- All persons must sanitise their hands on entry and aim to wash their hands before exiting the changing rooms.
- All swimmers must arrive beach ready and be in their swimwear before entering the pool.
- Please do not enter the tent if a household is already in the tent. Once the household before has entered the pool you may enter the tent.
- Showers remain strictly rinse- only for Quiet swims, during busier sessions and classes' showers are not available in keeping with Swim England COVID guidance.
- There is a 5 minute change time restriction- This is to allow lifeguards to sanitise the area for the next user.
- Distance must be kept between each household. One household will be allocated one changing zone in the indoor changing room.
- Households will be able to obtain a table in the indoor seating area. Mixing of households may not occur inside. Everyone must remain at their table throughout their dining experience.
- Groups of No larger than 6 may gather in the garden area including children.

As a commitment to our customers we too will be increasing our measures and protocols to ensure the safety of all our swimmers, customers and staff:

- All touch points will continue be sanitised between classes or swims with anti-viral disinfection.
- Swimmers in the middle lane will be started at the deep end only. Swimmers will swim in the same direction to prevent cross-over
- Groups will not be merged at any time.
- All staff will carry facemasks and put these on whenever adults are passing on poolside.
- All Equipment is sanitized between sessions. We encourage you to bring your own.
- All staff will maintain social distancing from anyone not working in the pool building.
- The pool building will be cleaned with anti-viral disinfection and Dis-infectant cleaners at both lunchtime and evening closures.
- Pool Chemical balances will be kept within the safe-disinfection guidance of the Pool Water Treatment Advisory Group (PWTAG).

Please can we also remind members that ALL outdoor footwear is prohibited in the tented area both for entry and exit AND all pool changing spaces too. We ask all to bring carrier bags to put outdoor shoes in to avoid transferring the outside dirt onto the floor and changing rooms. Outdoor shoes must only be put on when you are on the way out when exiting the building.

We have been noticing the state the indoor changing rooms are being left in after swim sessions and we need to ensure the cleanliness for all our customers to enjoy. Whilst the floors and all surfaces are deep cleaned at the end of each day there isn't enough time between sessions to do that, hence why there is such short time to get dry/dressed and leave so we can wipe surfaces before the next class comes out. As has always been the case you MUST NOT replace your outdoor shoes until you reach the red mat by the exit doors when changing inside.

As always we remain committed in maintaining the highest standards of cleanliness and keeping the poolside and changing areas safe and sanitised has never been more important, we want to keep the pool open for all to enjoy as long as possible and we need all our customers cooperation and greatly appreciate your support and cooperation during this time.

Thank you all,

Phill Agourakis

Imber Pool Manager

Membership Secretary

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