



Dear Parents,

Following a number of concerns raised by parents and staff of parents disregarding policies in place, please see the below information regarding face mask use, distancing and compliance with the one way system.

We would like to remind all that owing to the temperature, spacing and age and vulnerability of our staff, combined with a rise in local school cases face masks are still mandatory at imber pool at all times in all indoor areas, changing tents and when entering the pool building and using the changing rooms.

Our staff are still all wearing masks when face fronted with the public and when in close proximity to children coming to lessons.

Please can we also remind parents that the old entrance is no-entry at all times, if your child needs the toilet prior to their lesson please either use the main building or come to the side tent and speak to a lifeguard.

Parents MUST follow the one way system at pick up, entering the no-entry door will result in any adult being asked to leave. We have this system in place for child protection reasons, we must see each child (under 9) being collected from poolside to ensure the safety of all children. ALL parents must follow this.

If your preference is to then change outside please just walk through the changing rooms and then change outside. If you have younger children or babies you must bring them through with you. We will not allow children under 9 to walk through the changing rooms alone and we cannot take a lifeguard off poolside to do this.

We also strongly advise parents that children when unwell should not attend swimming lessons, parents must follow the 48 hour rule for all sickness and diarrhea cases. The hot and humid pool environment is not only uncomfortable for anyone not feeling well or ill and it increases the risk of passing on bugs, colds and flus to others and obviously the risk of carrying the Covid virus to others, both children and our staff.

We understand the inconvenience of the above rules, however we must prioritise the safety of all our customers, the children in the swim school and our staff over the ease and comfort of reducing these measures at this time. Please rest assured we will keep all measures under review, however we thank parents for their cooperation with the above policies at this time.

Kindest regards,

Phill Agourakis
Pool Manager