

Dear Parents,

Whilst we wait for notice from our government on which Tier Elmbridge will be placed in on our return it is clear that we are once again able to look forward to **welcoming your children back from Thursday 3rd December**. We are currently in preparation performing a deep clean of the pool side and tent area's, increasing our security measures and bringing some much-needed Christmas spirit to the pool.

We have outlined below the key points for returning to the pool in December for the safety of your children and the staff as well as ease on return please do read all the points below.

1. **All Swimmers will need to arrive with swimwear (Hats Goggles and costumes) underneath clothing** ready to change and enter the pool inside the arrival side of the tent.
2. **Swimmers must wear a towel or robe into the building and a pair of flip flops** these will be hung up and wrapped around them after the lesson for warmth.
3. **Outdoor Shoes are strictly prohibited in the tents and changing rooms**, bringing mud into these areas increases the risk of bringing contaminants into the building and pool water from the mud and forcing us into an unnecessary closure.
4. **All adults must be wearing a face covering at all times in the tented and pool areas**, unless you are exempt this includes on poolside and inside the changing rooms.
5. **Parents must not wait in either side of the tented area** these are not viewing areas, we must not have a crossover of class parents.
6. **Children will be temperature checked on entry** via the forehead and many child exhibiting symptoms and an elevated temperature or a "red" level temperature will not be allowed to swim.
7. **Indoor Changing facilities are available after children's lessons. IT IS HIGHLY RECOMMENDED THAT YOU USE THESE FACILITIES** Lifeguards will try to help

accommodate multiple pick-ups where children have lessons 10 minutes apart.

8. **Showers continue to be unavailable**, if you need to rinse your child for any medical condition please inform the lifeguard on duty who will guide you to a shower for rinse only purpose.

It pains us to have to enforce such strict rules, but we know how well the system works as we have been through it before, and our aim is to keep all our customers and staff as safe as possible as we can so we can avoid another potentially devastating closure. We thank everyone for your support and patience as we work through these challenging times.

Please look out for the class times lists in the coming days, these will be enforced from the first week back and will be effective until February half term. We are also planning to send out reports and any badges achieved as soon as possible on our return but please do bear with us whilst we work this system out.

In the Meantime we do hope you are all keeping safe and well and we hope to see you and your children for some festive swimming before the Christmas break. If we need to make any further changes following guidance from either the government or our governing body we will be in touch.

Kind Regards

Phil and The Pool Team